



CAROL BARWICK

Corporate Mediation Testimonials

"We were dealing with a very sensitive issue between two colleagues which had impacted on the broader team. We needed to engage professional mediation and support after range of tools and techniques had been used in-house.

Carol was conscientious, professional and a pleasure to work with. The difference that the sessions made to both the individuals is truly amazing. We are three months since the mediation and their colleagues have commented on the team ethos, their behaviour and attitudes being different and how both of them are now working together instead of against one another.

Carol also tackled some personal issues with the staff that has not only impacted on their working relationship but has also made a difference in their personal life as well. The transformation of one colleague is beyond expression not only her attitude and behaviour but her appearance and persona."

New College Durham

"We needed a mediation service that would work for us. Carol listened to what we needed, developed and implemented a personalised plan and carried that plan out. Working closely with team members meant that careful, insightful and effective work was carried out, service improvements were made and those improvements are still evident today, six months later."

Darlington Council